INSTALLATION NOTES FOR AGM

There are only 2 ways to install AGM – MANUAL or REMOTE

Note: - We have always operated on the KISS principals – Keep it simple!

All computers should be named according to their location. For servers and standalone computers we recommend 'master' and for workstations we recommend their location e.g 'parts', 'stores', 'reception' etc. This is because we are often dealing with clients who are not familiar with IT style naming conventions which makes it impossible for us to ask them to go to computer "DELL2020TRF45" but we can tell them to go to the 'parts' computer!

Computers sourced from Plan-IT come with Forest/AGM pre installed.

REMOTE (recommended) is through an on line session by ourselves which is chargeable at the current rates. Charges are capped at 2 sessions per computer, per connection PROVIDING the target computer is able to 'see' the location of the shares on the "master" (stock, data and network) without the user having to enter passwords and that we are not dealing with a failed manual installation. MANUAL and NEW CLIENT installations are free of charge.

MANUAL INSTALLATION (not recommended)

All computers need the data infrastructure (Borland Database Engine) installed. This can be downloaded from www.agmdata.com/install/bde.exe and run.

Within the new folder that the above installation creates is a file called bdeadmin.exe which you need to run. It does not matter what the configuration file is called but the BDE settings of every file on a network MUST be IDENTICAL. With the Bdeadmin program open there are 2 tabs on the left hand window called Database and Configuration. With the Database tab selected you need to click Object-New-OK then type in the name of the new database as 'forest4db'. With the new database highlighted you have to define the PATH in the right hand window.....

c:\forest\stock\data for a standalone system or \\master\data for a server or workstation

Having entered both the database and its path as below you need to right click back on the database (forest4db) and select 'Apply' in order to save the information. Next select the Configuration tab then Drivers – Native – Paradox and in the right hand window set the NET DIR path to....

c:\forest\stock\network for a stand alone system or \\master\network for a server or workstation \....please do not forget to right click back on PARADOX and select 'Apply' for this to be saved.

AGM requires different setups according to the nature of the computer... Servers and stand alone systems require you to create the following folders...

c:\forest

c:\forest\stock

c:\forest\stock\data

c:\forest\stock\network

c:\forest\stock\privdir

c:\forest\stock\utils

c:\forest\stock\prices

c:\forest\stock\reports

....and download the following files to the following folders
www.agmdata.com/latest/agmguide.pdf and save to c:\forest\stock\utils
www.agmdata.com/latest/makeindex.exe and save to c:\forest\stock
www.agmdata.com/utils/forest.bat and save to c:\forest\stock\utils
www.agmdata.com/utils/getlocks and save to c:\forest\stock\utils

<u>www.agmdata.com/latest/large/forest4.exe</u> and save to c:\forest\stock Smaller (original) version

www.agmdata.com/latest/small/forest4.exe and save to c:\forest\stock

With either file according to your choice being saved to c:\forest\stock. If you wish to run different sizes on the same network then you will need to amend the file c:\forest\stock\forest.bat as explained below.

In the case of a server you need to establish the shares that workstations need to access. Each share should be for 'everyone' and with 'read/write' permissions and these shares must be created in the

following order....

c:\forest\stock\network so that the share is \\master\network

c:\forest\stock\data so that the share is \\master\data

c:\forest\stock so that the share is \\master\stock

In the case of a server or a stand alone system you need to create a new shortcut on the desktop which points to c:\forest\stock.exe but in the case of a workstation you need a new shortcut on the desktop which points to the file on the master called \master\stock\forest.bat The purpose of this batch file is firstly to set the time of the workstation to that of the server because invoices must be issued strictly in chronological order and secondly to copy any new files to a workstation before running them locally on that workstation. If the client wishes to run different size versions on different computers on a network then this batch file needs to be modified otherwise it will copy the large version over to a workstation which needs to run the smaller version and visa versa.

Finally, you need to get your data from perhaps a pen drive from your old computer and deposit it in the folder c:\forest\stock\data on a stand alone system or in the folder \\master\data on a networked computer. Having done this to ensure you indexes are up to date please run the file c:\forest\stock\utils\makeindex.exe

IMPORTANT NOTE: We do not recommend that you attempt to install yourself. It WILL take us longer and therefore cost more to tidy up a failed installation just as it does when you get a car for repair that someone has tried to repair and failed.

REMOTE INSTALLATION

Simply advise us you would like to do this, schedule an appointment with us and watch us do it for you remotely without any hassle and a guaranteed result.

IT specialists are like Chefs in that each have their own preferences but they all, with the exception of Plan-IT suffer from an inbuilt need to make life as complex as possible with mapped drives and weird network setups. None of this is necessary for the successful installation of Forest/AGM.